



# 501-11

## Trouble Shooting

354140.0

### PROBLEM

1. Check the wires on the inside of the column  
Unscrew the two screws  
Are all three wires connected on the inside? If not, connect  
Is the light on in the transformer?

↓ YES

2. Press the round button and the up/down button  
Did the desk frame move?

↓ YES

Is the desktop not sideways horizontal?  
Less than 2cm in difference:  
Adjust the glides  
More than 2cm in difference:  
Disassemble the desk frame, ensure the 2 legs have the exact same height and follow the mounting instructions to re-assemble the desk frame.

### SOLUTION

A new transformer is required

→  
NO

A new control panel is required

→  
NO