

## **501-19** Trouble Shooting

## **PROBLEM**

Is the light on in the transformer?



## **SOLUTION**

Check the power outlet and wire to transformer
Unplug for the 3 minutes, plug in again Still no light?
Change the transformer



NO

**₩** YES

2. Is the desk at its lowest or up a bit (but not in top position)? Move the desk down



No, go to no. 5



**₩** YES

Connect the motor to the transformer – very briefly (Remove quickly!!)

Did the desk frame move?



Change the power leg



**₩** YES

Connect the wires again (red/red) according to assembly instruction



**₩** YES

Check if the buttons are used correctly.
Does the frame work?
If a handset button is not responding then press it very firmly a few times until you hear a slight click and this will mean the micro switch is activated again and the button should now work fine.
The handset does not need to be disconnected for this process.



Change the control panel

