



# 501-43

## Trouble Shooting

### PROBLEM

- 1.** Is the light on in the transformer?



➔  
NO

### SOLUTION

Check the power outlet and wire to transformer  
Unplug for the 3 minutes, plug in again  
Still no light?  
Change the transformer

↓ YES

- 2.** Lean in over the desk frame and add weight while pushing the down-button.  
Will the desk go down?

➔  
NO

No, go to no. 5

↓ YES

- 3.** Connect the motor to the transformer – very briefly  
(Remove quickly!!)  
Did the desk frame move?

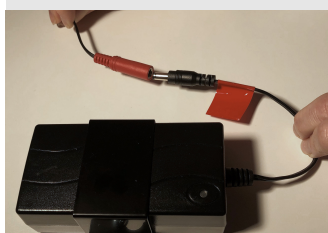


➔  
NO

Change the power leg

↓ YES

- 4.** Connect the wires again (red/red) according to  
assembly instruction



↓ YES

- 5.** Check if the buttons are used correctly.  
Does the frame work?  
If a handset button is not responding then press it  
very firmly a few times until you hear a slight click  
and this will mean the micro switch is activated again  
and the button should now work fine.  
The handset does not need to be disconnected for  
this process



➔  
NO

Change the control panel