

501-49 **Trouble Shooting**

PROBLEM



Is the light on in the transformer?



SOLUTION

Check the power outlet and wire to transformer Unplug for the 3 minutes, plug in again Still no light? **→** Change the transformer NO VES YES No, go to no. 5 Lean in over the desk frame and add weight while pushing the down-button. 2. Will the desk go down? ➔ NO VES YES Change the power leg Connect the motor to the transformer - very briefly 3. (Remove quickly!!) Did the desk frame move? → NO YES Connect the wires again (red/red) according to 4. assembly instruction VES Check if the buttons are used correctly. Change the control panel 5. Does the frame work? If a handset button is not responding then press it very firmly a few times until you hear a slight click **→** and this will mean the micro switch is activated again and the button should now work fine. NO The handset does not need to be disconnected for this process.